



## **Questions from parents .....**

### **Is New Zealand safe?**

New Zealand is one of the safest countries in the world. Like every country, there is some crime, but if students are sensible, the risks are very low. There is no religious tension in New Zealand.

### **How safe are the fees that I pay?**

Edenz is registered with the New Zealand government (NZQA), and is required to hold student fees in a Trust Account, so that they can be refunded if the student does not start the course.

### **How can I pay fees, or send money to New Zealand?**

Fees can be paid by Bank Transfer, and it is easy for students to open a Bank Account. Credit cards, ATMs and EFTPOS are very widely used in New Zealand. Cash is being used less and less – do **NOT** carry large amounts.

### **Is New Zealand expensive to live in?**

Every year an international survey plots the cost of living in major world cities. The 2006 survey gives London a score of 110, New York a score of 100, Sydney (Australia) 92 and Auckland 73, ranking us 100<sup>th</sup> on the list.

### **What other students are there at Edenz?**

With many courses of different length, there are about 250 students at Edenz at any time. Business Diploma classes have a maximum of about 25 in one class.

### **Do I need to buy any books for each paper?**

Book requirements vary, and many class handouts are given. You may be required to buy your own textbooks and workbooks in some papers. You can buy (and resell) books secondhand.

### **Can Edenz arrange accommodation for me?**

Yes. Our Homestay department can arrange a Homestay for our students. We inspect the home to ensure quality and safety, and all students are placed in single bedrooms. Other facilities such as bathrooms, TV and phone/internet (if available) are usually shared with the host family. Many Business students go to a Homestay for their first few weeks, before finding friends to share an apartment with. The Homestay usually provides 2 meals on weekdays, and 3 on weekend days.

### **How can I get to my Homestay or to the school from the airport?**

We can arrange an airport pick-up - someone to meet you and personally transfer you.

### **How close are the homestays to the school?**

We try and find homestays that are fairly close to where we are in central Auckland. Many buses and trains come this way, and sometimes students can even walk to the college. On average it takes between 10-30 minutes by bus or train.

### **Can I keep in contact easily?**

The Internet is widespread, and students have plenty of access for emails. Many students find it simple and cheap to get a new SIM card for their GSM phone while in New Zealand, rather than have to buy a new phone.